



## **24-Month Workmanship Warranty**

For a period of 24 months, Van Isle Paint Inc. warrants against peeling, blistering, or chipping of paint resulting from defective workmanship.

For this warranty to be effective, you, the consumer, must:

- Pay the full contract price.
- Retain a copy of the original contract.

### WHAT VAN ISLE PAINT WILL DO:

- Perform any covered repairs at no labor cost to the original purchaser.
- Perform any covered repairs during a period of the year where climate conditions are suitable for painting.
- Perform any covered repairs to the level of surface preparation originally specified on the contract.
- Perform covered repairs only on the specific areas where peeling, blistering, or chipping has occurred.

What you, the consumer, should do to obtain warranty repairs: Contact Van Isle Paint Inc. at [info@vanislepaint.com](mailto:info@vanislepaint.com) or call 1-250-412-3885 and request client services ex 4.

Van Isle Paint Inc. will arrange an inspection of your property and notify you as soon as the claim is approved.

### THIS WARRANTY DOES NOT COVER:

- The cost of paint. You should contact the paint manufacturer to obtain information regarding any warranties they may provide.
- Any conditions existing at the time the work was completed which a reasonable inspection of the work would have revealed (i.e., areas not painted).

- Any work where client supplies the paint.
- Any work that is done with a paint that is not recommended by Van Isle Paint Inc. for the particular substrate it is used on.
- Failure due to moisture damage.
- Wooden gutters and painted or stained roofs.
- Varnished surfaces.
- Lap marks.
- Fading and chalking.
- Galvanized metal.
- Bleeding knotholes and rust stains.
- Patched Calcimine ceilings.
- Mildew, as it is an environmental condition, no connection with a paint job.
- Failure due to structural or design problems with the house.
- Paint match; we will match paint colour as closely as possible. However, repairs performed one to two years later are not likely to match perfectly.
- Any surface that maintains a horizontal position (decks, railing tops, stairs, porches, etc.)

THIS WARRANTY IS APPLICABLE ONLY TO PAINTING SERVICES PROVIDED TO THE ORIGINAL PURCHASER UNLESS OTHERWISE SPECIFIED BY VAN ISLE PAINT INC. VAN ISLE PAINT INC. SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM BREACH OF THIS WARRANTY.